Smart Connector

Govern Any Application. No APIs Required.

Close the Identity Coverage Gap

Discover and govern hidden applications, eliminating unmanaged access and extending IGA across your entire ecosystem.

The Disconnected Application Gap

Most enterprises govern only ~14% of their applications through their IGA platform. Legacy systems, Win32 desktop tools, and niche SaaS platforms lack the APIs and modern integration points that IGA platforms depend on. These applications hold critical identity data, entitlements, and access rights, yet they remain invisible to governance programs.

The result: orphaned accounts persist, excessive access goes undetected, and audit teams cannot prove who has access to what across the full application portfolio.

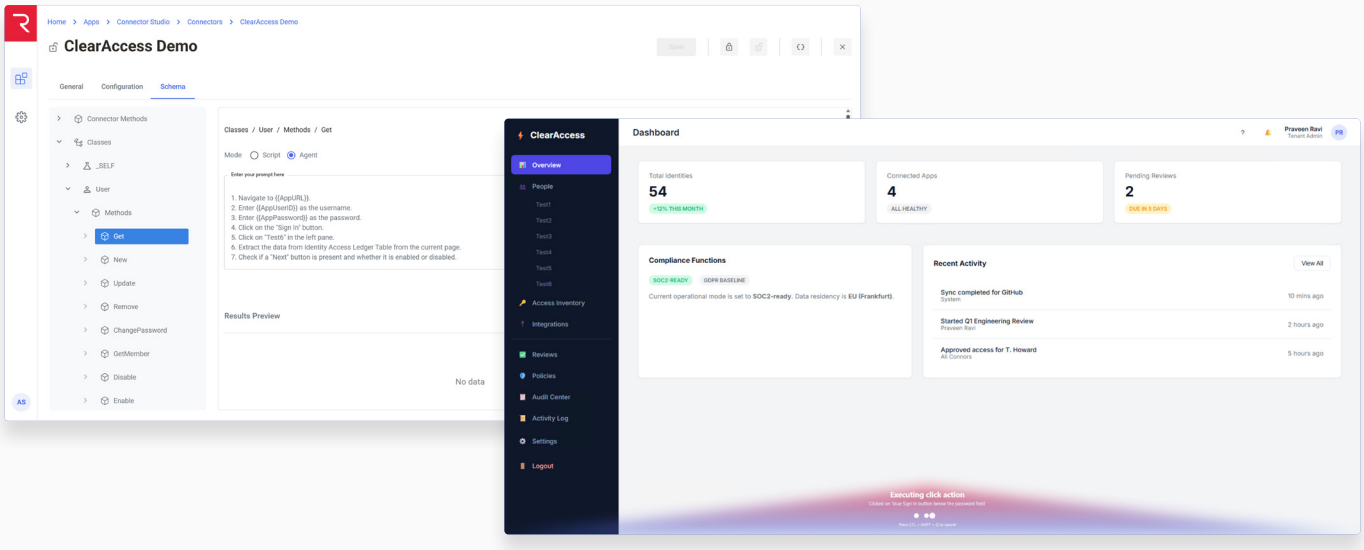
> **Traditional approaches to this problem, including custom development, file-based connectors, and generic RPA tools, are expensive, fragile, and difficult to maintain. They create technical debt without delivering governance.**

Why Smart Connector

- Govern any app – even without an API
- Use plain-language instructions instead of brittle scripts
- Adapts as UI changes with AI and Computer Vision
- Close governance gaps in minutes
- Runs using centralized credentials, with full audit trails

AI-Powered. Human-Like. Fully Governed.

Automates identity updates across web, Win32, LOB, and legacy apps using AI and computer vision. Define once – governed workflows adapts as UIs change.



What Is Smart Connector?

Smart Connector is an add-on to Connector Studio that uses AI and computer vision to interact with any application the way a human would: seeing the UI, navigating screens, and reading or updating identity data. It does not require APIs, custom code, or screen-scraping scripts.

Smart Connector supports web applications, Win32 desktop clients, LOB applications and legacy terminal applications. Describe the workflow in plain English, and READI's AI learns the application UI, authors the automation, and converts it into a governed, deterministic script running under standard READI platform controls.

UI-captured data flows directly into Connector Studio for mapping, normalization, and enrichment before reaching your IGA or directory.

Key Capabilities

Capability	Description
No-Code Instructions	Describe application workflows in plain English. No scripting, no coordinate mapping, no technical configuration.
AI and Computer Vision	Visual understanding of application UIs replaces hard-coded coordinates. Smart Connector recognizes fields, tables, buttons, and navigation elements.
Web, Win32, LOB and Terminal	Connect web applications, Win32 thick-client applications, LOB applications and legacy terminal interfaces from a single platform.
Governed by Design	Every automation inherits centralized credential management, RBAC, full audit trails, and deterministic execution. Outputs are governed scripts, not unpredictable AI workflows.
Self-Healing	When application UIs change, Smart Connector can regenerate the automation script in minutes. No custom development or vendor engagement required.
Connector Studio Integration	UI-captured data is processed through the same mapping, transformation, and governance pipeline as all other READI connectors.

Smart Connector vs. Generic RPA

Identity teams sometimes evaluate generic RPA tools for application integration. The following comparison highlights why Smart Connector is purpose-built for identity governance, while generic RPA is not.

Dimension	Generic RPA	READI Smart Connector
UI Interaction	Hard-coded to pixel coordinates and element positions. Breaks when UIs change.	**Computer vision recognizes UI elements visually. Easily adapts to layout changes.**
Identity Awareness	No concept of users, roles, entitlements, or governance workflows.	**Purpose-built to read and write identity and entitlement data for IGA integration.**
Application Coverage	Primarily web. Limited support for Win32, LOB apps and legacy consoles.	**Web, Win32, LOB apps and legacy terminal applications from a single platform.**
Maintenance	UI changes require manual script updates by specialized engineers.	**Regenerate scripts in minutes using plain English instructions.**
Governance	No built-in audit trail, RBAC, or credential governance.	**Centralized credentials, RBAC, full audit trail, deterministic execution.**
IGA Integration	Requires custom middleware to feed data into IGA systems.	**Native integration with Connector Studio. Data flows directly to your IGA.**

How It Works

1/ Describe the Application Flow

Define tasks in plain language: where to log in, which screens to visit, and what identity data to capture or update. No scripting or technical configuration required.

2/ AI Learns the UI

Smart Connector navigates the application like a human, using computer vision to recognize fields, tables, and controls. It builds a governed, repeatable automation from the observed interaction.

3/ Shape Identity Data in Connector Studio

UI-captured data flows into Connector Studio, where it is mapped, normalized, and enriched using the same patterns as File, ODBC, and API connectors. Smart Connector is treated as another data source within the READI platform.

4/ Run on Schedule or by Event

Execute on a schedule or triggered by lifecycle events such as onboarding, reconciliation, and entitlements cleanup. Smart Connector automations run under the same platform controls as any other READI connector.

About READI

READI is the identity foundation that removes connectivity and complexity barriers, enabling IGA platforms to deliver complete governance across all applications. With a unique no-code and AI-driven connectivity approach, READI rapidly integrates virtually any system, including disconnected, unstructured, and legacy applications that lack modern APIs.

READI is a certified SailPoint Technology Partner. READI complements IGA platforms; it does not compete with them.

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